

Community UX Researcher

About the humaniki project

Do you have a passion for social-good technology? **Humaniki is a project that generates and tracks statistics about who is represented in Wikipedia, helping to address diversity gaps with data tools.** This project is a Wikimedia Foundation-funded grant, being built in collaboration with the Wikimedia community. Let's make the data diversity dashboards that Wikimedians deserve. Learn More at:

<https://meta.wikimedia.org/wiki/Grants:Project/Maximilianklein/humaniki>

Role

The role of community UX Researcher is to facilitate the co-design process of creating humaniki. You will identify community groups with whom to partner, elicit their product needs, and synthesize it into a design specification. Liaising between the community and the humaniki engineering team, in multiple rounds of development, you troubleshoot and make decisions to ensure the tool is effective. Finally, you'll communicate the project's development through blog posts, online trainings and other media.

Responsibilities

- Identify and contact partners with whom to co-design humaniki
- Conduct interviews or focus groups with partners, synthesizing those experiences into prioritized feature recommendations
- Run user tests and reviews with partners as part of iterative software development
- Hold online trainings for the tool once it is launched
- Write blog posts and documentation for the project

Qualifications

- Minimum qualifications:
 - Experience interacting with the Wikimedia community
 - Portfolio examples of solving of user problems with *human-centered design*
 - Extensive experience working in a remote collaboration environment
- Preferred qualifications:
 - Training in data visualization
 - Previous participation in open source projects
 - Real-world knowledge of software development lifecycle
 - Proficiency in French, Italian, Arabic, Igbo, Swahili or Luganda

Contract Details

- **Value:** \$7,000—10,000

- **Dates:** Approximately August—November 2020, 140—200 hours
- **Team:** Consists of project manager and lead developer Max Klein + 1 joining software engineer.
- **Remote position:** Yes, international hire possible.
- **Timezone:** other team members in Pacific Standard Time (San Francisco)

Apply

People whose identities are underrepresented on Wikipedia, such as women, gender-nonconforming, and POC are encouraged to apply.

Please send one or two paragraphs explaining your interest in humaniki, and relationship to the Wikimedia community along with your resume to max@notconfusing.com.